



Client Agreement

This agreement is made between Kayvan Seyri Ltd ("The Company") and the undersigned Client ("You"). By signing this agreement, You acknowledge that You have read, understood, and agree to all the terms and conditions outlined below.

1. Billing Policy

All payments are required on a pre-paid basis and are due before training sessions commence. Accepted payment methods include bank transfer, credit/debit card, and any other payment options specified by Kayvan Seyri Ltd. Payment disputes must be reported within 7 days of the transaction.

2. Training Sessions and Appointment Times

You are purchasing a program and the services of Kayvan Seyri, Personal Trainer. Sessions are scheduled in advance and must begin promptly at the appointed time. Arriving more than 20 minutes late will result in the session being classified as a "no-show" and considered used. Sessions will still end at the scheduled time regardless of delayed arrival.

3. Cancellation Policy

A minimum of **24 hours' notice** is required for canceling a session to avoid being charged. Cancellations must be made via phone at 07881554636 or via email, and You must receive confirmation from The Company. Monday appointments must be canceled by the preceding Friday. Sessions canceled within 24 hours of the scheduled time will be charged at the full rate unless a make-up session is completed within 48 hours of the originally scheduled session. You may cancel this agreement within 7 days of signing (excluding weekends and holidays) by providing written notice via email or post. A full refund of any prepaid fees will be processed within 30 days upon confirmation of cancellation.

4. Refund Policy

All fees are non-refundable once sessions have been used. Refunds for unused sessions will be provided only under the terms specified in this agreement.

5. Early Termination Policy

You may cancel this agreement early by paying an early termination fee equal to 50% of the remaining balance. Example: If 3 months remain on a 4-month agreement at £370 per month, the termination fee would be £740.



6. Membership Freeze Policy

You may request to freeze your membership with at least 10 days' written notice. Membership freezes are permitted for the following durations:

- 4-month membership: 1 week freeze allowed
- 6-month membership: 2 weeks freeze allowed
- 12-month membership: 4 weeks freeze allowed

Freeze periods will be added to the end of your agreement, and regular payments will continue during the freeze.

7. Use of Nutritional Supplements

For safety reasons, You are advised not to use stimulants such as "diet" or "fat-burning" pills without consulting a medical professional.

8. Health and Safety

You represent that You have no health condition that strenuous exercise could worsen. You are responsible for consulting Your GP regarding Your ability to exercise safely. Kayvan Seyri Ltd does not provide medical advice, and all fitness services are for recreational purposes only.

9. Assumption of Risk

You acknowledge that engaging in physical activity involves inherent risks, including but not limited to soreness, sprains, strains, cardiovascular events, or more severe injuries. You assume all risks associated with participating in any program offered by Kayvan Seyri Ltd.

10. Waiver and Release of Liability

You voluntarily release Kayvan Seyri Ltd, its employees, agents, and affiliates from all liability for any injuries, illnesses, or property damages arising from participation in its programs, regardless of cause. You acknowledge that You are engaging in these activities at Your own risk.

11. Indemnification

You agree to indemnify and hold harmless Kayvan Seyri Ltd and its affiliates from any claims, costs, or legal fees arising from Your participation in its programs.



12. Consent to Physical Contact

You consent to appropriate physical contact by trainers to ensure proper exercise form and safety. You may withdraw consent at any time by notifying the trainer.
that You have read and agree to all terms outlined in this agreement.

13. Media Release

By signing this agreement, You consent to the use of Your image, likeness, and achievements by Kayvan Seyri Ltd for promotional purposes. If You prefer to opt out, You may submit a written request within 15 business days of signing this agreement.

14. Data Protection

Kayvan Seyri Ltd complies with the UK General Data Protection Regulation (GDPR). Your personal data will be handled securely and used only for purposes related to the services provided under this agreement.

Agreement Summary

Service Purchased:

Package Value:

Payment Schedule:

Next Payment Due:

Banking details:

Kayvan SEYRI Ltd, Barclays Bank

Sort code: 20-76-90

Account No: 50-58-90-98

Account Name: Morteza Seyri

Acknowledgment and Acceptance

By signing below or click the box on T&C section, You confirm that You have read and agree to all terms outlined in this agreement.

Client Signature: _____

Date: _____

Trainer Signature: Kayvan Seyri Personal Training

Date: _____